



Dear Friend,

The holiday season is both a time to celebrate and a time to reflect. This year has been extraordinary for The Lookout Emergency Aid Society, with huge growth and the opportunity to help more people in more communities than ever before. The need hasn't lessened but through community support, innovative partnerships and the generosity of donors we have helped more people into shelter and out of the shadows.

Thirty residents of the North Shore received employment experience through two new social enterprises. Dovercourt, a new affordable safe sober facility provided housing for 46 North Vancouver residents. More people at-risk of homelessness successfully kept their homes due to the BC Housing Provincial Homeless Prevention Project. In Surrey alone, 92 people were housed through the project. A partnership with the Vancouver Coastal Health Authority streamlined acute care for homeless patients being discharged from the hospital, keeping people off the street and on the road to better health. A Surrey partnership, the Housing First initiative, housed people directly from the street - some for the very first time. Eighty more people will be safe and warm this Christmas in new winter shelters in both Surrey and Abbotsford. Lookout guests and residents society-wide had access to more coordinated mental health, recovery and peer supports. Lookout also successfully completed our first ever application for accreditation through the Council on Accreditation.

While it's been a year filled with successes, we look forward to the opportunities the New Year brings for the people we serve. As a Society we look forward to more community and stakeholder engagement, because together our impact is limitless.

On behalf of The Lookout Emergency Aid Society, I thank you for your support and for continually providing the most vulnerable citizens of our communities the gift of hope. From the Lookout family to yours, we wish you all the best this holiday season.

Warm Regards,

Shayne Williams, Executive Director, and the dedicated staff of the Lookout Emergency Aid Society

