Lookout
Housing + Health Society

2025-2026
ANNUAL
REPORT







Mandate

We respectfully provide caring, nonjudgmental, nonsectarian, flexible services. We strive to reduce harm and navigate complex challenges with advocacy and minimal barrier supports.

Mission

We are a social safety net providing a range of housing, health, and support services that promote improved wellbeing for those in need.

Vision

To transform lives through innovation, by providing responsive services that build collaborative relationships and foster growth through change. We endeavor to provide hope where hope has been lost.

Lookout Housing + Health Society

Cover Page Photos: *Top Left - Powell Street Getaway and Powell Horizons building in Vancouver (photo courtesy of Darwin Properties Ltd.);*
Top Right - Lookout Ethical Employment Program workshop;
Middle left - Drake Road supportive housing on Salt Spring Island;
Middle Right: Surrey Dental Clinic;
Bottom Left - Sumas Shelter in Abbotsford;
Bottom Right - Langley Outreach team.

**All guest names have been changed to protect privacy and support safety*

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Board Chair Report: People at the Centre



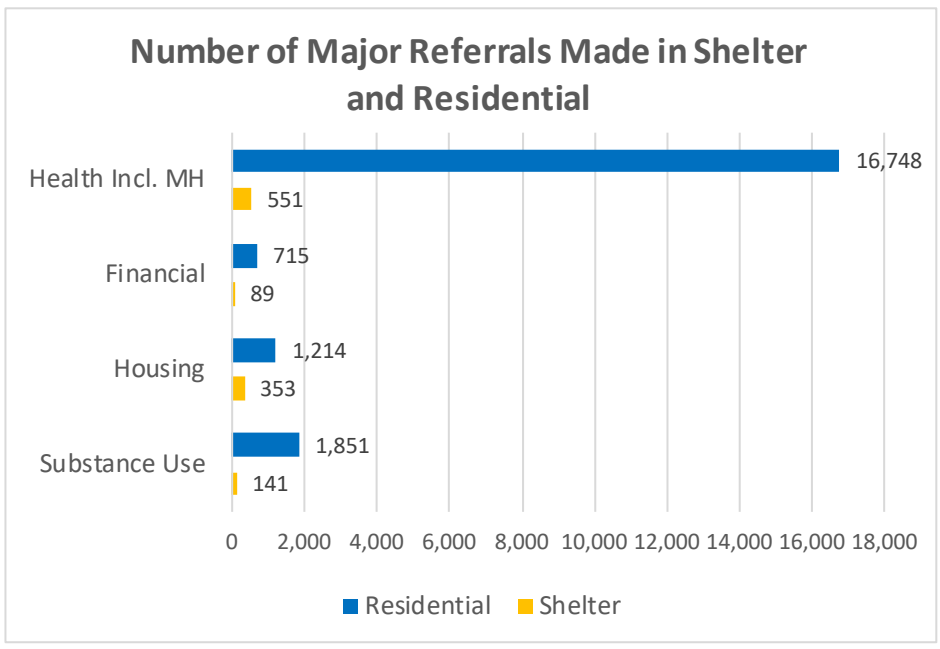
This past year has been one of steady progress and meaningful impact for Lookout Housing and Health Society. Across the many communities we serve, from Courtenay, into the Downtown Eastside and eastward to Chilliwack, we have continued to respond to growing and complex needs with care, adaptability and a deep commitment to people. At the centre of this work are people facing challenges who come to Lookout seeking safety, stability, and the opportunity to move forward.

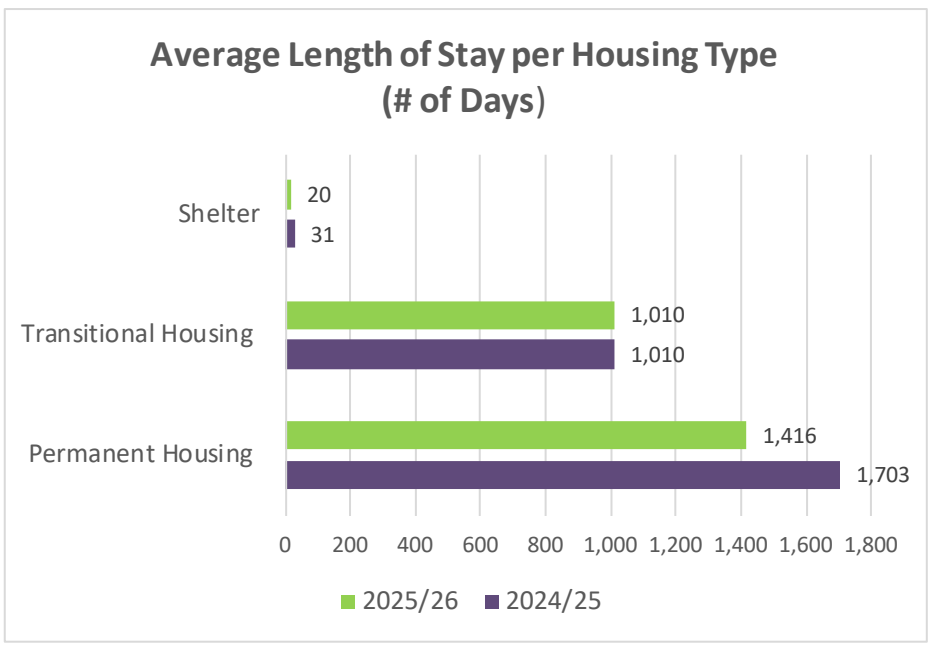
Firstly, we need to recognize the Indigenous communities in the areas where we provide housing and health care services. We also recognize the Mayors and Councillors in these communities, as well as our funders from BC Housing, the Health Authorities and the Lookout Foundation. Throughout the year, we saw important milestones that reflect both growth and stability. Initiatives such as employment programs in Vancouver and Surrey, expanded outreach through the Care-A-Van in Cowichan, and strengthened community-based supports across multiple regions highlight the thoughtful ways Lookout continues to evolve. Investments in systems, infrastructure and workforce supports have also helped position the organization for sustainable impact.

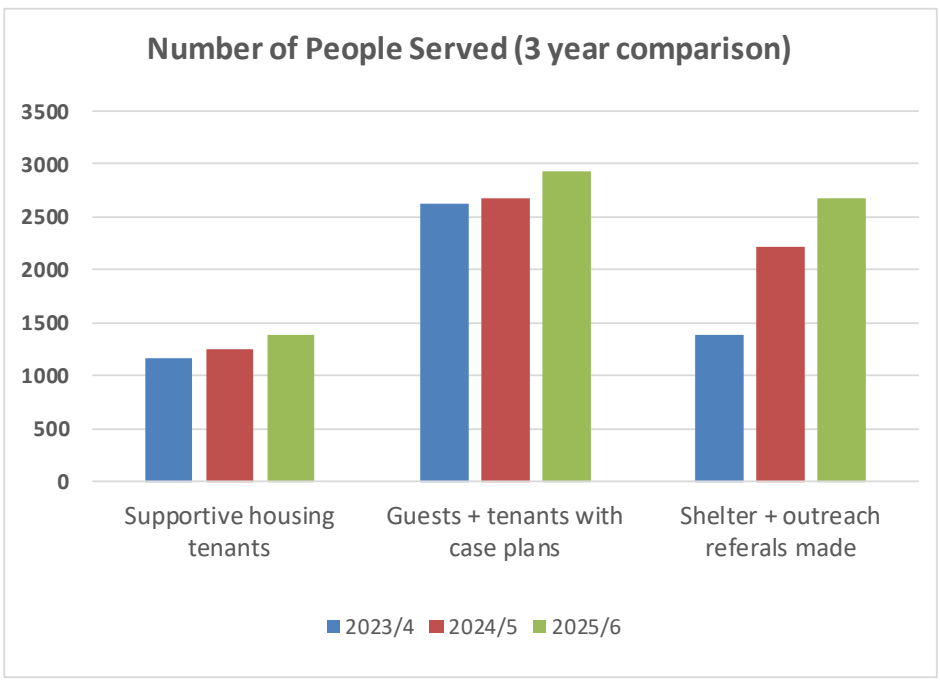
What stands out most is not only what was accomplished, but *how* it was accomplished. At the heart of this work is a passionate and committed Lookout community. We have extraordinary staff who bring compassion and professionalism to their roles every day. Whether supporting individuals through outreach, delivering care in residential sites, or strengthening internal systems, their work changes lives. I also recognize the leadership team for their steady guidance and commitment to responsible growth. Thank you to our volunteers and peers who continue to build connections and trust across our programs, while our many community champions create lasting impact through advocacy, partnership and generous support. From grassroots fundraising efforts to long-standing community partnerships, this shared commitment strengthens everything we do.

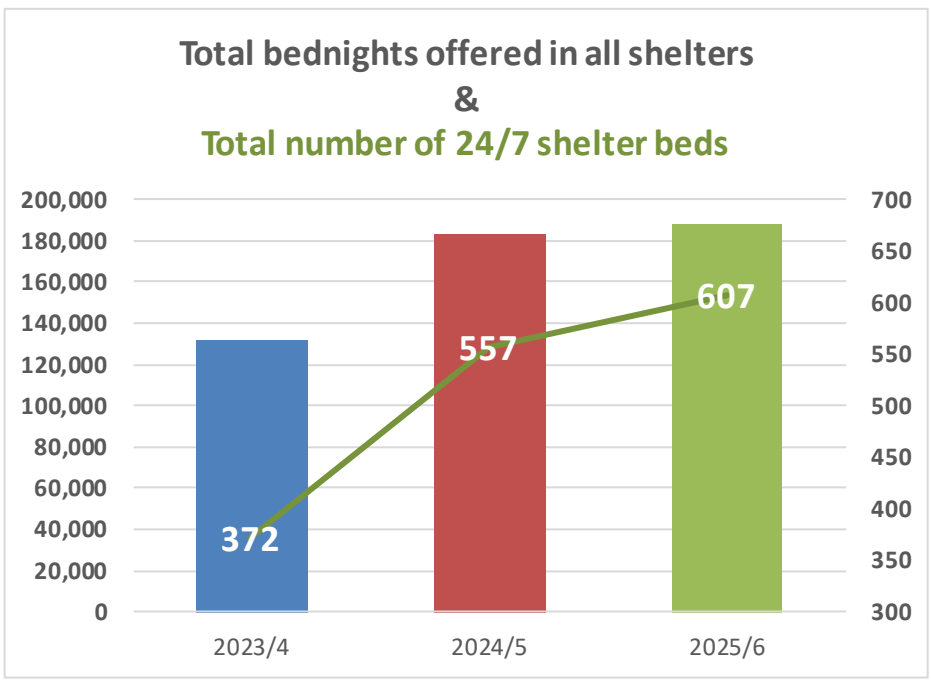
As a Board, we remain focused on strong governance, accountability and long-term sustainability. Over the past year, we have supported the organization in balancing growth with stability, while ensuring that quality of care, staff wellbeing and organizational health remain at the centre of every decision.

The need for services continues to grow across all the communities we serve. What gives me confidence is the strength of the people behind this work and the collective commitment to meeting that need with dignity and care. On behalf of the Board of Directors, thank you to everyone who makes this work possible.









Lookout 2025-2026: By the Numbers

Disclaimer: *This report covers activities that took place between April 1st, 2025 and March 31st, 2026*

50 Lookout Residences

996 permanent units
262 transitional units
86 abstinence based units
334 mixed social housing units

1,727 residential units

325,774 nights spent in own unit

Helped approximately **900** tenants develop case plans

Provided treatment and recovery referrals to **1,851** tenants

18 Emergency Shelters

640 shelter beds

262 extreme weather response (EWR) mats

3,815 unique shelter guests

Served **567,584** meals & housed **244** shelter guests

Provided **187,642** bednights & had a **6.03%** vacancy rate

Had to turn away individuals **18,975** times (average of 52/day)

20 Outreach Teams

7 community
5 homeless prevention
8 health related

244 housed individuals*

Provided outreach in **13** communities

Made **2,038** referrals related to case planning

1,912 rent subsidies given

**Outreach and shelter statistical tracking is combined*

Health Services

66 health programs
3 health clinics
2 food programs
1 dental clinic

3,067 nurse visits

690 HIV/AIDS tests provided

24 supervised consumption/overdose prevention sites

2,584 life saving events with Naloxone and overdose intervention

739,282 sharps collected by Lookout in 24 municipalites

297,482 visits to Lookout safe consumption sites

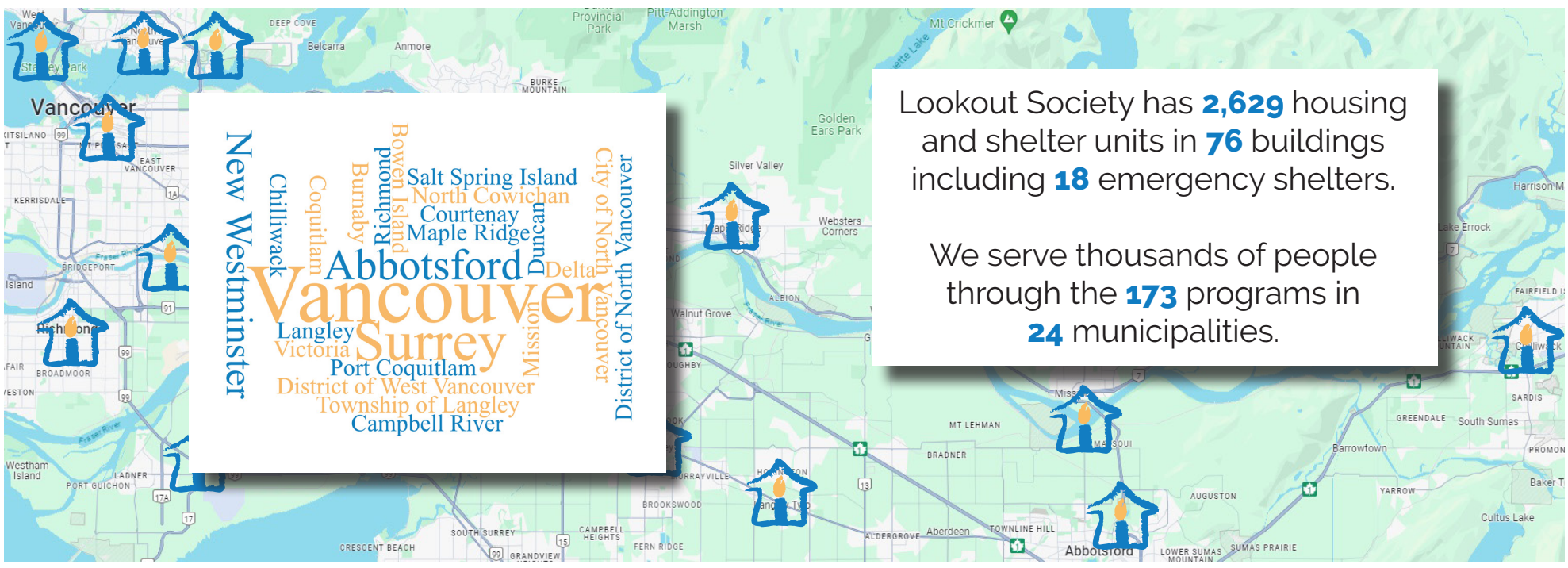
Support Programs

3 resource centres
14 employment/peer programs
1 social enterprise

8,370 individuals visited our resource centres

168,173 total visits to our resource centres

118,205 meals served in our resource centres



CEO Report:
From Affordable Housing to Homeless Outreach


Shayne Williams | CEO

Over the past year, Lookout Housing and Health Society has continued to grow in both scale and impact, always guided by the dedication of our staff, the leadership of our Board, and the strength of our community partners. Across British Columbia, we have responded to urgent needs with practical solutions, while staying focused on safety, dignity, and long-term wellbeing.

This year marked several important program expansions. In April, we opened Pauline Shelter in Abbotsford and extended in-reach support at Surrey's Chuck Bailey Recreation Centre in partnership with the City of Surrey. On Vancouver Island, we strengthened recovery-oriented services, including the integration of peer led parent support into the Junction model in North Shore and the launch of new outreach and wellness initiatives. These efforts reflect our belief that health, housing and connection must work together.

Housing stability remained a central focus. We assumed full operations at the Cordova Rooms and The Oasis in Vancouver, expanded supportive housing on Salt Spring Island and opened winter shelters in Duncan and Courtenay. In early 2026, we mobilized the Powell Horizons Supportive Recovery program, adding another pathway for people moving toward stability. We also welcomed temporary bed expansions and increased nursing supports into key programs, improving access to care where it is most needed.

We were encouraged this year by recognition of our staff and systems. Lookout received multiple award nominations for occupational health and safety and for advancing diversity, equity and inclusion. Internally, we strengthened our foundations through new infrastructure tools, onboarding improvements and the ratification of a collective agreement, all aimed at supporting a healthy and sustainable workforce.

Community support continues to play a meaningful role. Fundraisers, volunteer contributions, and long-standing partnerships raised vital resources and reminded us that our work is shared work. Milestones like the tenth anniversary of the Long, Long Night of Hope fundraiser underscore the lasting commitment of our supporters.

As we look ahead, Lookout remains focused on thoughtful growth, strong partnerships, and responsive services. The need is real, but so is the impact we can make together. Thank you to everyone who contributes to this mission.

At the heart of Lookout's work are the people we serve. This past year, more individuals turned to us for support as housing instability, health challenges and systemic barriers continued to deepen across the communities where we work. Each new program, partnership, and site expansion reflects not growth for its own sake, but a response to real people needing safety, stability and care.

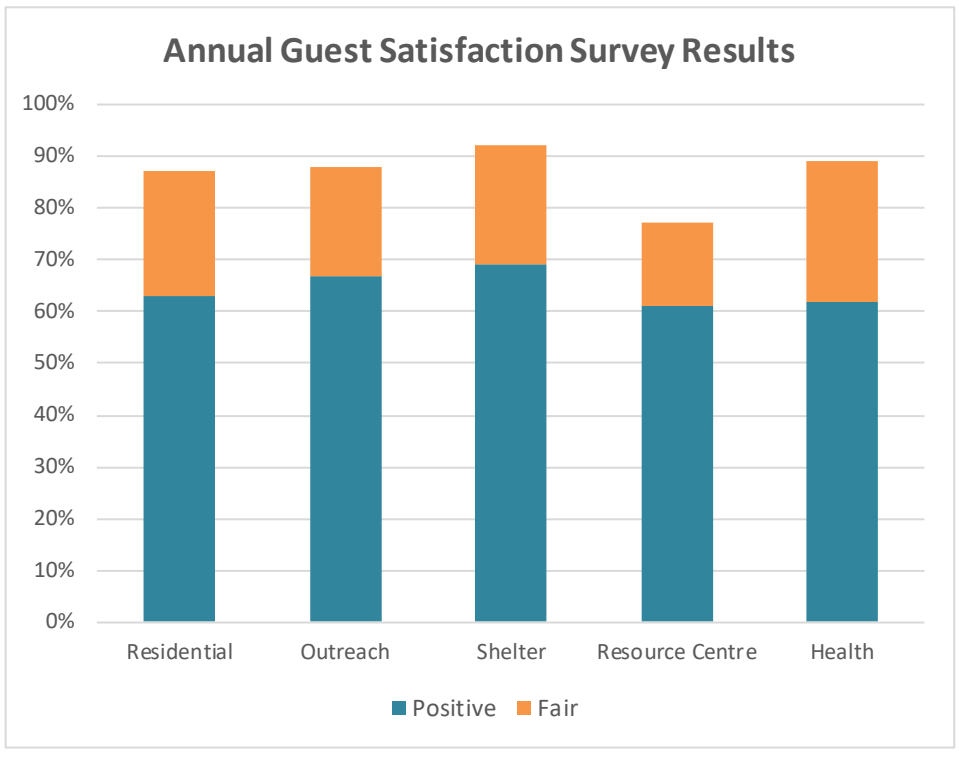
Throughout 2025 and into 2026, we expanded services to meet increasingly complex and diverse needs. We opened new shelters, added supportive housing, and extended recovery, outreach and health focused programs across Metro Vancouver, the Fraser Valley and Vancouver Island. From parents seeking connection while supporting loved ones, to people recovering from substance use, mental health challenges or brain injury, our services evolved to meet people where they are and support them toward greater wellbeing.

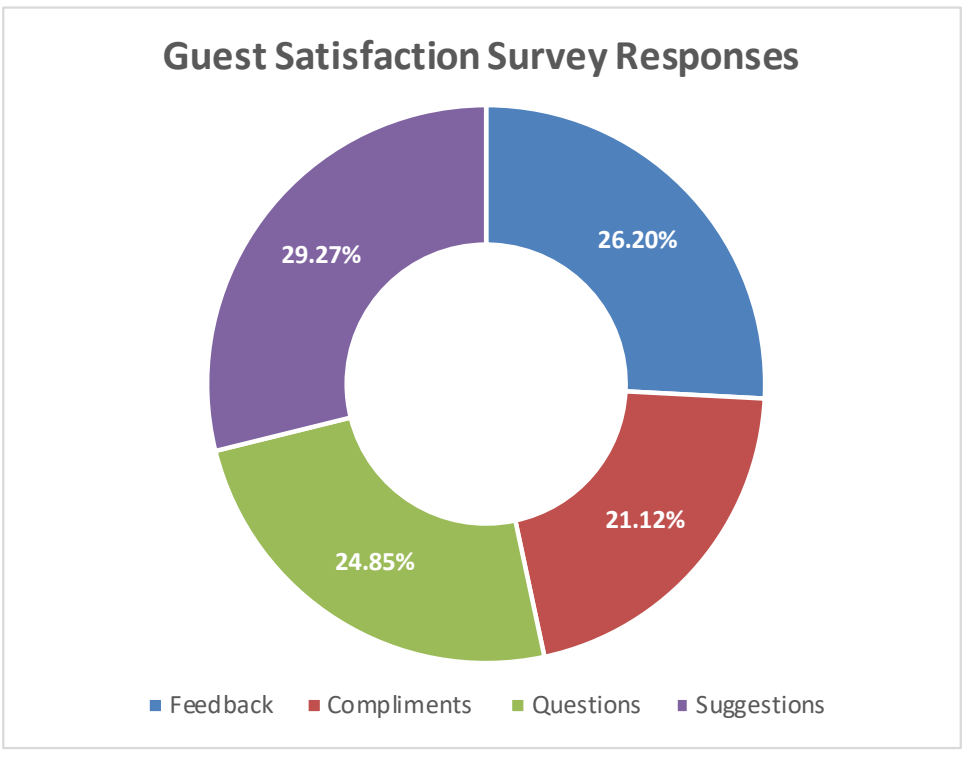
This work would not be possible without the dedication of our staff. Every day, they show up with compassion, skill and perseverance, often in difficult circumstances, to support people during some of the most challenging moments of their lives. Their commitment is the foundation of Lookout's impact and the reason individuals are able to find safety, rebuild trust and move forward.

We are equally grateful to our volunteers and peers, whose lived and living experience, generosity and willingness to walk alongside others strengthen our programs and our communities. Your presence reminds us that dignity, connection and hope are as essential as housing and care.

Our Board of Directors continue to provide steady governance and thoughtful leadership, guiding Lookout through growth while keeping our mission and values at the centre of every decision. Their oversight ensures we remain accountable, sustainable and focused on long term impact.

As the need for housing and health support continues to grow, so must our collective response. With the continued commitment of our staff, volunteers, peers, partners and Board, Lookout remains dedicated to expanding access to safe housing and compassionate care for everyone who needs it. Thank you for being part of this shared work.





Coming to Bowen Island: Affordable Housing



From left to right: Bowen Island Mayor Andrew Leonard, BIRCH Board Chair David McCullum, Lookout CEO Shayne Williams and local MP Patrick Weiler at the Hemlock Village groundbreaking ceremony

Lookout Housing and Health Society is honoured to be playing an important role in the development of Bowen Island's new affordable housing development, fostering community growth, while honouring the island's past. Last year Lookout, in conjunction with the Bowen Island Resilient Community Housing Society (BIRCH), successfully obtained funding for an affordable-housing development, Hemlock Hill Village. "Lookout has been proud to support the Bowen Island community for several years through outreach and emergency weather shelter services," said Lookout Society CEO, Shayne Williams. "Being able to add affordable housing as a new community resource is an important next step, and it's only possible because of the strong partnership with Bowen Island Resilient Community Housing, BC Housing and the Bowen Island Municipality."

The 25-unit, mixed-market, affordable housing project addresses some of Bowen Island's need for accessible rental housing, with strong support from the Bowen Island municipality, community members, BC Housing and CMHC. "I believe it is the largest single-building affordable-housing project, to date, on Bowen Island," said Richard Hai, Lookout's Associate Director of Property Management. Hai said the project is something that Lookout Society is very proud of.

BIRCH's executive director, Robyn Fenton, commented, "This is an incredibly important project for Bowen Island. We have a very limited supply of rental apartments, and even less affordable and accessible units. Hemlock Hill Village will help many families and seniors stay on the island by providing secure housing that is affordable to them. We are incredibly grateful to have Lookout Society as our partner – without them, this would not have been possible!"

Hemlock Hill Village will provide homes for individuals and families of mixed income levels, and foster a strong sense of community. Residency priority will be given to Bowen Island residents and folks returning home to the island. The development will feature studio units as well as one, two, and three-bedroom suites. There will also be a few suites allocated for tenants with accessibility needs. The project's design features an open courtyard, shared outdoor amenities, secure bike storage and exterior corridors that encourage connection among residents and neighbours.

Return to Powell Street: Redevelopment Complete

After several years operating at a temporary location, the Powell Street Getaway has come home. In 2025, the program reopened in a new purpose-built space, created to better meet the needs of the community it has long served.

Lookout first purchased the site in 1993 and there, began operating the program then known as The Living Room. In 2016, the drop-in centre evolved into the Powell Street Getaway (PSG), shifting from a mental health referral-based program to an open, welcoming space for anyone who needed support. As community needs rapidly changed, PSG continued to adapt. The second federally sanctioned Supervised Consumption Site in Vancouver was added in 2017, strengthening its role as a place of safety, care, and connection.

Thanks to the support of Vancouver Coastal Health, BC Housing, CMHC and the City of Vancouver, the new PSG location opened on December 1, 2025. Every day, the space offers peer programs, snacks, access to showers, free laundry and steady staff support. The centre now welcomes roughly 120 people daily and provides up to 360 meals, meeting immediate needs while helping people feel seen, supported and valued.

In addition to commercial space, the building is also home to Powell Horizons, a 114-unit affordable, mixed-market housing residence. Housing and essential services now coexist, creating new possibilities for stability and belonging. For early residents, moving into Powell Horizons has been deeply meaningful. One resident shared how life-changing it has been to finally have a safe, brand new home and the chance to live alongside a loved one. The care shown by staff, from clear communication to thoughtful accommodations, made the moving process feel supportive rather than transactional. Being welcomed into the building together offered comfort, stability and a sense of peace they had not felt in a long time. For them, this was more than housing. It was a fresh start and a reason to feel hopeful about the future.

Together, the PSG and Powell Horizons reflect Lookout's ongoing commitment to meeting people where they are and creating spaces rooted in dignity, care and community.

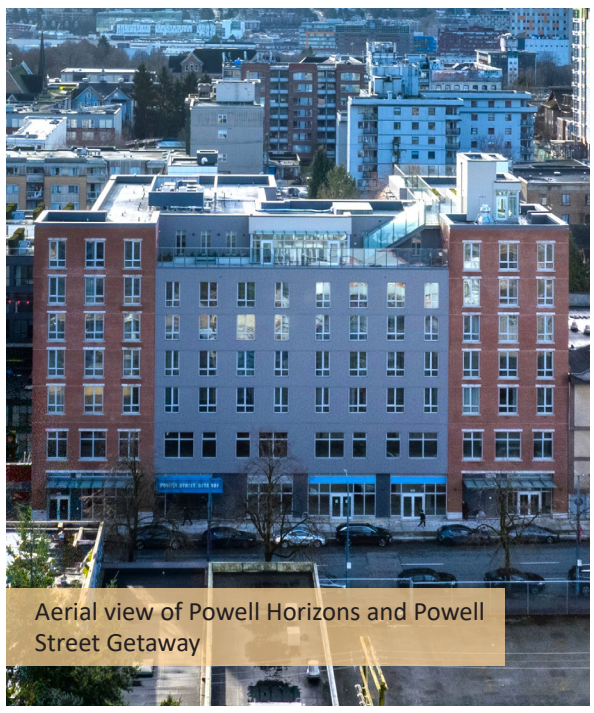

Aerial view of Powell Horizons and Powell Street Getaway

Photo courtesy of Darwin Properties Ltd.

Beyond the Norm: Life-Changing Donations

In-kind donations are gifts of goods or services and constitute the majority of donations made to Lookout. This past fiscal year, Lookout benefited from an in-kind donation that strengthened emergency readiness across North Shore programs. Through the City of North Vancouver Fire Department, Lookout received a retired Automatic External Defibrillator (AED) after the department upgraded all frontline fire trucks with new AED units. The upgrade was made possible through G3 Canada's continued investment in fire and life safety equipment. As part of this process, functioning retired AEDs were donated to community organizations, including Lookout.

For Lookout, the addition of an AED has real, practical value. Many of our sites support people with complex health conditions and increased medical vulnerability. Having rapid access to life-saving equipment improves staff response capability and enhances overall safety for residents, guests, and staff. This donation reflects how strong partnerships can extend the impact of resources across multiple community sectors. We are grateful to our partners for recognizing that public safety extends beyond emergency response and into the spaces where people live, recover and rebuild stability.

Another meaningful in-kind contribution this year came as the donation of an electric vehicle to support Lookout's new Drake Road supportive housing site on Salt Spring Island. Donated by a local supporter of the site, the vehicle has been added to Lookout's fleet and will play an important role in daily operations. In a island setting, reliable transportation is essential for staff to support guests with consistent support with transportation and connection with community services. This generous donation directly enhances service delivery at the site and supports the long-term sustainability of housing and care for Drake Road residents.


Sara, Tenant Support Worker at Drake Road with the donated Nissan Leaf



The North Shore Team receiving the AED from city representatives

Opening Drake Road: New Housing on Salt Spring

As of October 25, 2025, more people on Salt Spring Island have a safe place to call home. The Drake Road supportive housing is a four-storey building that offers support to people who need extra care to live safely. Drake Road is strengthening the community by providing stability, connection and a fresh start.

Drake Road offers long-term homes for island residents who need help to live independently. The building responds to a growing need for housing and support for Salt Spring Islanders. As the community ages, safe and supportive housing helps people remain connected to the place they call home.

Lookout operates Drake Road in partnership with BC Housing. Onsite staff are available every day to support residents, providing access to daily supports such as two meals a day, laundry and help with health care and daily life skills. Support is based on individual needs. With this care, residents feel safer, respected, more confident and more supported.

The impact of Drake Road goes beyond housing. Stable homes help reduce homelessness for people facing barriers such as living with daily mental health challenges. Safe housing also helps people stay connected to local services. This leads to a better, stronger, more caring island community.

The building has 32 supportive units for adults who are experiencing or at risk of becoming unhoused, along with four affordable units with lower-end market rental rates for people who can live independently. Owned by the province through BC Housing, Drake Road shows what is possible when community partners, donors and service providers work together.

The opening of Drake Road has been warmly welcomed by the community. This support has lead to real change. One resident, Bob, has found new stability since moving into Drake Road. He recently secured a part-time job, an important milestone for him. Because of his ongoing mental health needs, Bob relies on an emotional support animal. With safe housing through Lookout that offered steady support, he gained confidence with this positive step forward. Help with daily tasks has also made his life easier.

Stories like Bob's show the power of safe housing, strong partnerships, and community generosity. Support from community members helps make these outcomes possible ensuring more island residents can build brighter futures.



Outside of Drake Road Supportive Housing


Gazebo and outdoor paths at Drake Road

Building Brighter Futures: Susan Croll Education Fund

The Susan Croll Education Fund helps people with limited income access learning opportunities that can change what comes next. Rooted in the belief that education opens doors, the fund supports people connected to Lookout as they build skills, confidence and pathways toward greater stability and independence.

Established in 2020 by namesake and former Lookout Society board member Susan Croll, the fund carries forward her commitment to creating hope through learning. The fund offers one-time individual stipends of up to $500 to help cover the cost of online or in-person education. Through flexible stipends, the fund invests in learning that directly supports stability and opportunity. Participants access everything from essential life and health education to job-focused training and certifications. In many cases, the support comes at exactly the right time, enabling people to act on plans that might otherwise be beyond their reach.


Susan Croll, namesake of the fund

Across the Lookout community, the fund supports practical learning that strengthens safety, independence and employment readiness. A popular choice is First Aid certification, where participants have gained the skills and confidence to respond in emergencies and meet workplace expectations. Others have accessed Fall Prevention and Confined Spaces certification, helping to build the knowledge required for safer environments and opening doors to opportunities in construction, maintenance and support roles. The fund has also supported responsible driving courses, reduced transportation barriers and increased access to work, appointments and community participation. Each of these learning outcomes represents a tangible step toward greater stability and self-sufficiency.

For Chris, support from the Susan Croll Education Fund helped to remove key barriers and take real steps toward stability and employment. By completing his safe driving course and securing a casual maintenance role with Lookout, Chris gained both practical skills and paid work experience. Together, this strengthened his confidence, created steady momentum and moved him closer to his long-term goal of working in mental health and addictions to support others in his community.

In addition to supporting individual learning, the fund also invests in small group and creative programs. Following strong engagement and positive outcomes at a Surrey location, the Pet Book Project was expanded to the North Shore Junction Community Centre. There, participants worked together to write and design storybooks inspired by their pets. The program strengthened writing and design skills, fostered meaningful social connections and offered participants the pride of completing a finished book.

To date, the Susan Croll Education Fund has supported 259 individuals across Lookout communities and more than 20 site-based learning events, providing over $31,000 in funding. These investments have supported people at important moments of change, helping remove barriers to education and opportunity. Thanks to the ongoing generosity of donors and community partners, the fund continues to strengthen confidence, build skills and support people as they move toward brighter futures.



LEEP participants in front of the art studio


LEEP participants getting ready for art therapy

Canada BRITISH COLUMBIA

This program is funded by the Government of Canada and the Province of British Columbia.

Journey to Employment: A Trip to Bowen Island

It is often said that the journey itself can be transformative. For participants in Lookout's Ethical Employment Programs in Vancouver and Surrey, a February trip to Bowen Island became exactly that, an opportunity for growth, connection and possibility.

On February 25, a group of 35 participants and staff travelled from Horseshoe Bay to Bowen Island as part of a day long learning and exposure experience. The initiative was designed to help participants build confidence, strengthen social connections and explore employment opportunities beyond their current work placements.

The day began at Powell Street Getaway, where participants gathered for a virtual presentation hosted by BC Ferries. The session focused on the history of the organization, the range of roles available and upcoming seasonal employment opportunities. Participants were actively engaged, asking thoughtful questions and showing growing interest as real world possibilities began to feel more tangible. Staff observed a noticeable shift as curiosity, motivation and hope took shape in the room.

From there, the group travelled to Horseshoe Bay and boarded the ferry to Bowen Island. At the terminal, participants were welcomed by BC Ferries staff and the terminal manager, who provided additional context on ferry operations and escorted the group on board. During the crossing, participants toured the bridge, met the captain and learned about qualifications, hiring processes and pathways into casual and seasonal employment. Direct connections were made with hiring staff, creating meaningful opportunities for follow up and future engagement.

Once on Bowen Island, the group shared lunch at a local restaurant before visiting a nearby art studio. There, participants took part in a trauma informed pottery session that encouraged creative expression, reflection and connection. The activity provided space for people from both program cohorts to share experiences, build trust and express parts of their journey through art.

The day balanced education, exposure and relationship building, offering both practical information and personal growth. Participants left with a stronger sense of direction and confidence, along with tangible next steps for employment. The experience also laid the foundation for ongoing partnership and future opportunities. Program staff saw strong potential to build this learning experience into regular work exposure and training opportunities for future cohorts.

For participants, the journey to Bowen Island was more than a day trip. It was a reminder that with the right support, new pathways can open and momentum can continue to build.


Resident homes at Homewood

Homewood Tiny Homes: Building Stability and Community

Homewood, Lookout's second tiny homes community, is located in Campbell River where it continues to grow as a place of safety, stability and possibility. Since opening in November 2024, the site has become a steady and supportive home for people who had experienced prolonged homelessness, offering not only housing, but a chance to rest, heal and move forward.

Over the past year, residents at Homewood made meaningful strides in their wellbeing. By having a private, secure space, people were able to establish routines and reconnect with parts of themselves that had been disrupted by life without housing. One resident, who had lived for years with deep trauma, began sleeping through the night for the first time. They were being supported by a calm, predictable environment where they felt safe. Another resident, after gaining stability living at Homewood, secured employment, demonstrating how housing and consistent support can create pathways that lead to independence and self-confidence.

Homewood also fostered a strong sense of connection and purpose. Several residents who had previously felt overwhelmed by employment began taking steps toward work such as applying for jobs and exploring new opportunities. Others found new ways to support their mental health through creative expression, using art as a grounding and coping tool. Shared spaces became places of trust, where residents felt comfortable seeking support from staff and connecting with one another.

Pride in the community continued to grow. Residents took initiative to care for their shared environment, stepping up to organize cleanups and support daily site needs. These types of activities reflected a growing sense of ownership and belonging, highlighting how stability enables people to contribute positively to their community.

The success of Homewood led to an important next step. In fall 2025, the City of Campbell River partnered with Lookout Society to expand the site, providing eight additional supportive housing units. This expansion allowed more people to move into safe housing with onsite support.

Today, Homewood is home to 48 residents. Each person represents a life rooted in dignity, care and opportunity. The continued growth of Homewood reflects the positive impact of when the community, funders and partners work together, while reinforcing what is possible when people are given housing and the support they need to thrive.

Lookout Adds New Housing Options:
The Savoy and The Oasis

Strong communities do not appear overnight. They grow through trust, respect and opportunities to participate. At The Savoy and The Oasis, residents are shaping environments where creativity, safety and mutual support are becoming part of daily life, creating homes that feel more welcoming and secure.

When Lookout became the operator of the Savoy, a 24-unit, century old residence on East Hastings Street, we focused first on continuity. Rather than imposing change, staff prioritized trauma-informed engagement, clear communication and time. Today, that approach is visible the moment you step inside. Resident artwork fills the hallways, reflecting pride, creativity and belonging. Programming, peer opportunities and staff supports have strengthened an already close-knit community where residents look out for one another.

The impact is perhaps clearest through individual successes. After participating in the Mission Possible Peer Program, resident Sabrina gained skills, confidence and a renewed sense of purpose. She secured part-time work and soon after moved into her own suite closer to family, continuing her path toward independence. Another resident, Raymond, has given back through peer led art programs at multiple Lookout sites, helping others build confidence and connection through creativity.

At The Oasis in Vancouver's Downtown Eastside, Lookout began operations in August 2025, bringing new supports into a building where many residents had experienced long periods of instability. Early investments included modest unit upgrades, like cupboards and appliances, that made a real difference in daily life. Just as important was the addition of dedicated staff offering case planning, medication support, health access and daily programming.

One tenant was in deep emotional distress after repeated floods had left her home badly damaged. Staff coordinated repairs and stayed present throughout the process, helping to reduce anxiety and restore a sense of safety. Today, her engagement has shifted noticeably. She speaks calmly with staff, smiles more often and shares moments of pride in her progress.

At both sites, community building is central. Group meals, art, sports and social activities encourage residents to leave their rooms and reconnect. Safety initiatives, health supports and programs like Assistance with Reduction of Clutter and Hoarding (ARCH), which helps tenants safely address hoarding behaviours, further protect housing stability.

Together, these stories reflect how stability grows over time. Through consistent supports, shared responsibility and opportunities to contribute, residents at the Savoy and Oasis are shaping places where people feel safer, more connected and better able to move forward. These homes may look the same from the outside, but inside, connections and hope are blooming.


The Oasis courtyard

From Stability to Strength:
Expanding the Grosvenor Model

Since its inception in Surrey in 2022, Grosvenor House, funded by CLBC, has played a vital role in Lookout's work with adults who have developmental disabilities and also experience homelessness, substance use challenges and complex health needs. The program was created in recognition that people living in CLBC-funded homes often face additional barriers to housing stability and wellness, including difficulties maintaining daily living skills, health management and navigating systems that are not designed with their needs in mind.

Grosvenor House provides transitional supportive housing through a Housing First approach, offering a safe, structured and compassionate living environment where guests can work toward their goals at their own pace. Intentionally adapted for individuals with developmental disabilities, assistance is guided by each resident's individual support plan. Programming that emphasizes predictability, clear routines, gentle prompts and consistent staff relationships, is critical for reducing stress and supporting wellness.

In August 2025, the program expanded into a two-phase model to better reflect the varied abilities and readiness levels of residents. The first phase, Stabilization, continues at Grosvenor House and offers 24/7 staff support. Here, residents receive focused assistance with health and wellness, medication support, daily living skills and emotional regulation. Activities such as meal planning, budgeting and community engagement are delivered in accessible ways, using repetition, hands-on learning, and individualized pacing.

Once stabilized, residents may transition to the Step-Down phase at Parc Thompson. This second phase supports residents who are ready to practice greater independence while still benefiting from structured support. Emphasis is placed on strengthening life skills, building confidence in decision-making and preparing for permanent housing, while maintaining continuity of care and familiar support approaches.

Across both phases, collaboration with Indigenous organizations and community partners enhances cultural safety, inclusion and a sense of belonging.

The two-phase model is designed to create choice and flexibility rather than impose expectations. It recognizes that people have diverse strengths, goals and timelines. At its core, the program is about dignity, meeting people where they are at and providing the tailored supports they need to build stability, connection and a sense of home.


Grosvenor House


Parc Thompson

Strengthening Trauma-Informed Care: MDABC Counselling

Change is underway in how counselling services are being delivered across Lookout Housing and Health Society, reflecting a growing understanding that accessibility, flexibility and trauma informed approaches are essential to effective care.

Increasingly, counselling programs are being embedded directly within Lookout sites through the Mood Disorder Association of British Columbia (MDABC), the mental health branch of Lookout. Rather than operating separately, MDABC services are being integrated into housing, recovery and employment programs to better meet people where they are. This growth makes mental health care more accessible to guests who might not otherwise seek or sustain traditional counselling.

As part of this evolution, MDABC expanded group-based counselling and began introducing group Dialectical Behaviour Therapy, or DBT, into Lookout programs. DBT is an evidence-based therapeutic approach widely used in high-stress environments and with individuals who have significant trauma histories. Its flexibility makes it particularly well-suited to the populations Lookout supports.

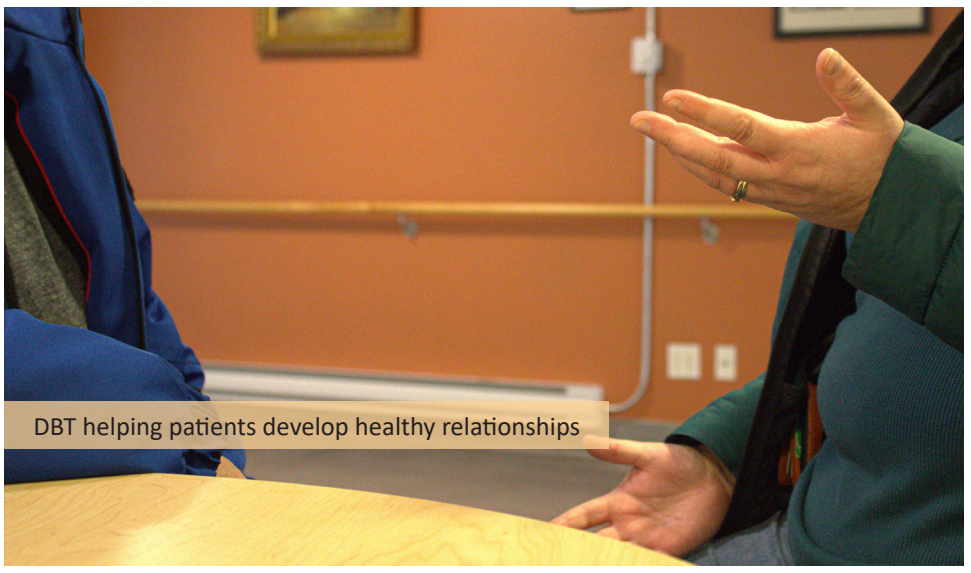
By spring 2026, MDABC was providing residence counselling services for six Lookout programs, including Jim Green, North Shore Junction, LEEP, Powell Horizons Recovery Program, Carr's Place and the MDABC office in Downtown Vancouver. Outreach counselling was also provided in select settings, further extending access to support. Services are typically delivered in group formats of up to 15 participants, helping to normalize mental health care and foster peer connection.

DBT principles were adapted to fit diverse program environments, including shelters, supportive housing, recovery programs as well as creative and mobile mental health initiatives. Rather than applying the model rigidly, clinicians drew from its core components to meet people's needs. These included mindfulness, distress tolerance, emotion regulation and interpersonal effectiveness. Together, these skills support guests to manage intense emotions, navigate stress and build healthier relationships with themselves and others.

This adaptable approach is proving effective across Lookout sites, particularly for individuals navigating addiction, homelessness and long-standing trauma. Staff report that DBT-based programming has helped guests engage in care, develop practical coping skills and begin building a foundation for longer-term mental health recovery.

Looking ahead, there is a shared vision for counselling services to become a standard part of most Lookout programs, regardless of location. Expanding embedded mental health care across Vancouver, the Fraser Valley and Vancouver Island is being seen as a critical step in strengthening whole person care.

By integrating counselling directly into programs and adapting evidence-based practices to real-world settings, Lookout continues to demonstrate how thoughtful system changes can lead to more accessible, compassionate and effective support for the people at the centre of our work.



DBT helping patients develop healthy relationships

Where Art Becomes Hope: Art in the Park

Art has a special way of bringing people together. It invites us to pause, reflect and share a part of ourselves. When art becomes interactive, it turns into a conversation. Last summer, The Art Studios, our art-based mental health program of Lookout's Mood Disorders Association of British Columbia (MDABC) helped spark that conversation at the 6th annual Eastside Arts Festival.

The Art Studios program supports adults living with mental health challenges by offering safe spaces to create, connect and heal. The Eastside Arts Festival provided a perfect opportunity to share that mission with the community.

The festival, hosted by the Eastside Arts Society, featured pop-ups, workshops and hands-on art across East Vancouver from July 18 to July 27. The week ended with a concert at the Rickshaw Theatre.

On July 26, several community groups, including The Art Studios, ran activities at Maclean Park. The Art Studios' project, the Wall of Hope, asked visitors a simple question: What does hope mean to you? Participants chose from colourful pre-painted tiles and paint pens, using prompts and staff support to guide their designs.

The booth drew steady excitement, especially from children who were delighted by the bright colours and art supplies. Pictures on each tile held meaning for the participants. Many wrote out quotes that inspired them in the moment. Others drew out flags of places dear to them. A total of 80 tiles were completed and joined together into one larger piece of art.

This project reflects the heart of The Art Studios. The program offers adults the opportunity to be understood, build community and support their mental well-being. Many participants live with anxiety, depression or social isolation. Art provides comfort, confidence and a way to express feelings that can be hard to put into words.

Grace, a Mental Health Advocate for The Art Studios program, first suggested the idea of creating individual tiles for a collective piece—an idea the studio embraced for its simplicity and emotional impact. Her favourite part of the event was seeing people get excited and invite their friends to join in. As she shared, "The experience wasn't about artistic skill, but about connection, community and spreading hope."

Thanks to strong community partnerships and the generosity of community donors, festival activities were free to all. The Eastside Arts Festival has run every summer since 2019, with a goal of making art easy to access and enjoy.



Thematic merchandise from the event



The Art Studios Wall of Hope

Celebrating Tradition Through Art: *The Journey* Mural

The North Shore Junction is located on the traditional lands of the Musqueam (xʷməθkʷəy̓əm), Squamish (Sḵwx̱wú7mesh Úxwumixw), and Tsleil Waututh (səlilwətaɬ) Nations. Guided by our commitment to our Indigenous guests, the North Shore Junction continues to strengthen its focus on cultural belonging through community. This commitment was celebrated during a special gathering on September 5, 2025. Guests, Elders, partners and staff came together to witness the unveiling of a new artwork along the main staircase. The mural, titled *The Journey*, shows salmon swimming upstream.



The Journey mural

The visual of swimming salmon is a powerful symbol for the Coastal First Nations. They travel great distances, facing strong currents guided by an inner sense of purpose. For the Junction participants, the salmon reflect their own resilience and determination to move forward on their recovery journey. The open staircase reminds many of a salmon ladder. John Spence, an Indigenous knowledge-keeper and member of Sḵwx̱wú7mesh Úxwumixw, designed the salmon figures using his unique blend of Haida and Coast Salish traditional motifs. Lissa Nunweiler from Shíshálh Nation provided the background design, incorporating many elements that recall the North Shore, including the "Twin Sisters" mountains.

Strong partnerships helped bring this special gathering to life. We are grateful to Elder Rose Nahanee, who opened the event and honoured John Spence with a blanket ceremony and traditional headband. Support from health and community teams, along with traditional foods like bannock and tea, created a welcoming space for people to connect and reflect. We thank the Substance Use and Priority Population team, Vancouver Coastal Health (VCH) Community Engagement, and VCH Indigenous Health for their leadership and support. We are also grateful to A Loving Spoonful and Raven & Hummingbird Tea Co. for providing traditional refreshments.

The impact of this artwork continues beyond the ceremony. One guest shared, "I think the mural is great; it reminds me of where I grew up. Right by the Seymour River and the Fisherman's Trail." Another guest said, "The mural reminds me of my life journey." The mural also provided an occasion to build a relationship with John, whose friendship has become meaningful to our guests. He has visited and graciously shared teachings with our community members, including workshops on drum-making, form line drawing, and sharing songs and stories.

Like the salmon, our Junction participants are journeying against the current. They are guided by their internal compass and a drive to return home, to themselves, their families and their community.

Meeting People Where They Are: StreetSMART Outreach

Lookout's Surrey outreach program played a vital role in connecting people with support in early 2026. In just the first two months of the year, the StreetSMART Program delivered more than 2,600 individual services across the city, reflecting both the scale of need and the strength of the program's engagement.

StreetSMART supported an approximate average of 1,000 people monthly, making it one of Lookout's most active outreach initiatives. Operated in partnership with the City of Surrey and community organizations, the program focused on meeting people where they were living, whether in encampments or unsheltered public spaces. The objective was clear: reduce harm, increase safety and help people access the supports they needed to move forward.

Each day, two Lookout outreach workers are deployed across Surrey City Centre and surrounding areas. Staff focused on building trust, listening to concerns and supporting people to identify next steps. Services included harm reduction and safer substance use education, food support, referrals to health care and assistance navigating housing, income, employment and shelter options. On the busiest days, the team engaged with between 40 and 140 individuals.

Outreach workers regularly partner with municipal bylaw staff and local law enforcement, helping shift responses to homelessness away from enforcement toward care. This coordinated approach prioritizes dignity, safety and connection, and over time, strengthened how systems worked together to support people living outside.

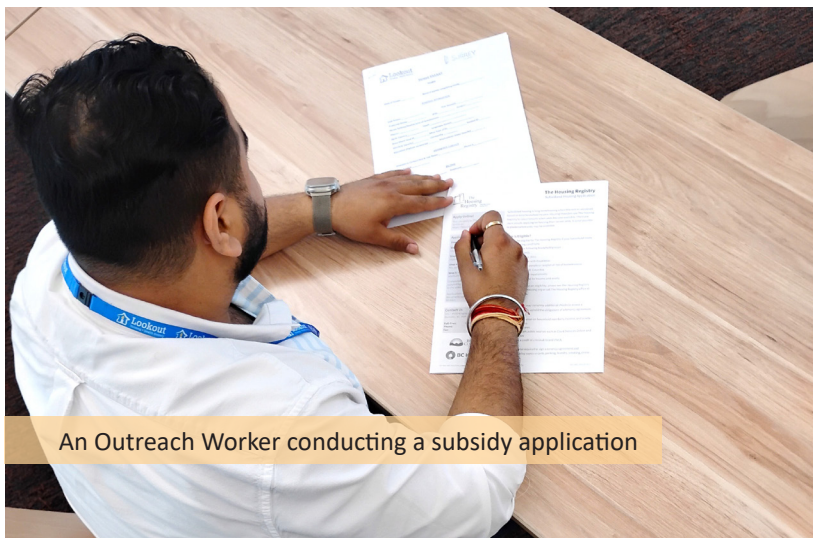
StreetSMART originally launched as a two-year pilot with the City of Surrey, supported by Union of BC Municipalities funding. When that funding ended, the program's absence was quickly felt. Much of the outreach work took place at the Surrey City Centre Library, a trusted space where many people sought connection and resources. While many visitors were unhoused, others were facing challenges such as food insecurity or tenancy issues, highlighting the program's flexible and inclusive approach. Staff at the Surrey City Centre Library recognized the impact StreetSMART had made and strongly advocated for its return. Their support, combined with renewed municipal funding, allowed the program to relaunch and continue into a second phase.

StreetSMART's impact was also reflected through individual journeys. One guest connected with outreach staff through the library and accessed referrals that supported detox and sober living. Over time, he secured housing, maintained sobriety and began planning a return to school. Another guest worked with outreach staff and family supports through multiple treatment attempts. With persistence and care, she re-entered recovery, achieved more than 90 days of sobriety and began rebuilding her life.

Now in its second iteration, StreetSMART continues to demonstrate how strong partnerships and responsive systems led to meaningful change for the people at the heart of the work. The success and integrated approach of the program has drawn attention from other communities who are now looking to implement their own version of StreetSMART locally.



The Surrey StreetSMART outreach van



An Outreach Worker conducting a subsidy application

Managing Change: Lonzo Shelter Closure

The closure of the Lonzo Shelter in Abbotsford marked a significant transition in how shelter and housing supports were delivered in the community. Operated by Lookout in partnership with BC Housing, the 50-bed shelter at 34520 Lonzo Road was always intended to be a temporary response to an urgent need.

The shelter permanently closed on October 31, 2025, as the land, owned by the BC Transportation Financing Authority, was required to support the Fraser Valley Highway 1 Corridor Improvement Program. Prior to the closure, the shelter stopped accepting new guests at the end of August to allow for careful transition planning and individualized support.

Throughout the closure process, the safety and well-being of shelter guests remained the top priority. Lookout worked closely with BC Housing to support every guest in finding a safe place to go. Guests were prioritized for available spaces in other local shelters, and staff continued working one-to-one with individuals to pursue affordable housing and longer-term options wherever possible.

While the Lonzo Shelter closed, Lookout's presence and commitment in Abbotsford continued. The shelter had served as a temporary replacement for the former Riverside Shelter, enabling construction to begin on a new permanent housing solution on the land of the former site. That transition paved the way for the development of 61 new permanent supportive housing units at 1640 Riverside Road, which are expected to open in late winter 2026 or early 2027. These new homes will provide long-term stability with onsite support, reducing reliance on emergency shelter and improving outcomes for residents.

In the meantime, Lookout continues to operate and support a range of housing and health programs in Abbotsford and across the Fraser Valley. These include supportive housing, integrated health supports and outreach services focused on helping people maintain housing, manage health needs and navigate complex systems.

The closure of Lonzo reinforced an important truth. Temporary shelters are essential in times of crisis, but lasting change comes from stable housing paired with strong, coordinated supports. Through careful transition planning, partnership and a continued focus on people first, Lookout ensured that the end of one temporary program strengthened the foundation for more longer-term solutions.

Programs and buildings may change, but Lookout's priority remains constant. People need access to safety, dignity and support to be able to move forward.



Lonzo Shelter back



Lonzo Shelter entrance

In From the Cold: Courtenay Temporary Winter Shelter

During the cold and wet winter months, unhoused people in the Comox Valley were at serious risk. In response, Lookout operated the Courtenay Temporary Winter Shelter, providing a safe, indoor place where people could find warmth, rest and connection during the most dangerous time of year.

Located at 971 Cumberland Road, the shelter operated in partnership with BC Housing and the City of Courtenay, with support from regional and community partners. The low-barrier shelter opened daily and offered overnight emergency accommodations for adults of all genders who were living outside. Each afternoon, guests were welcomed and provided with a warm meal, a dry place to sleep, and compassionate, consistent support from trained staff. Although Lookout is an experienced shelter operator, the Courtenay Temporary Winter Shelter was our first shelter program in the region.

Safety remained the shelter's primary focus. With winter conditions posing significant health risks and access to indoor shelter played a critical role in preventing cold-related illness and injury. Every night the shelter was open, harm was reduced and stability was provided during a season when survival often took priority over long-term planning.

The shelter operated from a people-centred, trauma-informed approach. Staff focused on creating a respectful, reliable environment, recognizing that many guests had experienced trauma and systemic barriers. Emphasis was placed on dignity, choice and relationship building, meeting immediate needs while creating space for trust and connection.

As the season progressed, operational improvements allowed the shelter to extend its hours, eventually moving to a 24-hour shedule. This shift reduced the disruption of early morning closures, while increasing stability for guests and gave staff more time to connect people with health care, housing pathways and social supports. Extended hours also helped reduce daytime displacement into public spaces, benefiting both guests and the broader community.

For many guests, the shelter became a bridge to meaningful change. One guest, living with chronic pain and spinal injury after a serious car accident, had gradually turned to substance use as a way to cope. While experiencing homelessness, he remained clear about wanting a different future. With support from shelter staff and connections to community health partners, he was accepted into treatment. Before leaving, staff and peer supports helped him access clean clothing so he could arrive with dignity. Afterward, he shared that he felt hopeful and pain-free for the first time in years.

In another instance, two guests received support from daily survival toward recovery through steady encouragement, outreach coordination and trust built over time. With practical support and consistent connections, both entered a stabilization program with plans to transition into longer-term treatment. Their journeys were shaped by many small steps, underscoring a simple truth: recovery often begins when people feel seen, supported and not alone.


Courtenay Temporary Winter Shelter

Lookout Society: Other Milestones and Highlights

Affordable Housing

- Tenant selection began in December for Powell Horizons, Lookout's new affordable housing building with 144 units for low-to-moderate income individuals and families
- Supportive Recovery program with Providence Living begins at Powell Horizons

Supportive Housing

- Assumed full operations of the Oasis (84 units) and Cordova Rooms (34 rooms), both in Downtown Vancouver on September 1st
- New Drake Road supportive housing site (32 units + 4 affordable units) opened for tenanting on Salt Spring Island
- First Official ARCH team meeting held with new BC Housing and Vancouver Coastal Health funded team
- Lookout sites hosted Overdose Awareness Day to remember individuals lost while promoting safer choices
- New partnership with Brain on Wheels Recreational Therapy integrated into programming at Sq'umul Shelh Lelum'
- 24/7 nursing began for ABI program at Candice Lodge

Shelters

- Opened Pauline Shelter on April 7th in Abbotsford
- A local High School raises $1000 for the shelter through 3 fundraising events, including a salmon and bannock dinner
- Signed agreement with MSDPR for onsite Community Integration Specialists support in 8 Lookout communities
- Temporary Winter Shelter in Duncan opens in October
- Cumberland Winter Shelter opened in December in Courtenay
- 4 beds temporarily added at the Yukon Shelter until March 31
- Saint Alban's Church stepped up to host the Burnaby EWR shelter as The Neighbourhood Church closes for renovation
- St. John the Evangelist raised $20,258 for the North Shore Housing Centre at their 10-Year Anniversary of the Long, Long Night of Hope Fundraiser



Support Programs

- Chuck Bailey Recreation Centre, Fraser Health and Lookout extend a pilot in-reach support program for vulnerable people
- LEEP employment program in Vancouver Downtown Eastside celebrated its first year in August
- LEEP employment project in Surrey celebrated its first year in September
- Powell Street Getaway returned to its original location, now a brand new purpose-built building with a full commercial kitchen

Health Services

- "Parents Forever", a peer-led weekly virtual meeting that supports parents of substance users, added to North Shore Junction in May
- Relocation of Abbotsford Health Centre to the grounds of Abbotsford Regional Hospital approved by the hospital board
- Fraser Health extended Nurse Practitioner for an extra day each week at Lookout Clinic in Surrey
- Surrey Health recognized World Hep-C Day by bringing awareness and treatment solutions
- Secured funding from Vancouver Coastal Health for a Nursing specialist to strengthen our nursing services across the region

Outreach

- Cowichan Wellness and Recovery Centre Care-A-Van Outreach program began service in May
- StreetSMART outreach program renewed for its second iteration in Surrey

General Highlights

- Lookout nominated for HEABC Awards in 'Occupational Health and Safety' and 'Diversity, Equity, and Inclusion'
- Lookout nominated for Untapped Awards in 'Diverse & Inclusive Champion' for 100+ Employees and for Non-Profits



Volunteers from Motorola wrapping gifts for guests



Volunteers from Vancity wrapping gifts for guests

2,301 volunteers

19,427 volunteer hours

To our wonderful volunteers, who donated thousands of hours serving meals, connecting with guests, wrapping holiday gifts and so much more...

We really couldn't have done it without you!

3,000 holiday gifts wrapped

Cheers to Our Volunteers!



St. James Parish Hall



Volunteer lunch

On April 24th, 2025, Lookout hosted our annual Volunteer Appreciation Lunch at the St. James Parish Hall in Vancouver. The luncheon was a delightful celebration of our incredible volunteers! We're excited to bring back this cherished tradition as a small token of our gratitude for the dedication and hard work of our volunteers.

We had a diverse array of volunteers from Lookout programs near and far, including volunteers from various locations throughout the Fraser and Vancouver regions. Our CEO, Shayne, was there to celebrate and personally thank our volunteers. The delicious lunch was prepared by our staff at the Yukon Housing Centre. We extend our gratitude to all the staff members from the Powell Street Getaway, First Place, North Shore Housing Centre, Admin Office and MDABC for their help in organizing, decorating and serving at the lunch.

We also presented the Volunteer of the Year award. Volunteers nominated by leadership were honoured for their commitment and involvement in the Lookout community. The 2025 Volunteer of the Year was Daniel. In appreciation of our volunteers, similar event took place on Vancouver Island, with Josh being recognized as Volunteer of the Year for the region.

Congratulations, Daniel and Josh, and thank you to all our volunteers for attending!

Honouring Excellence: Karen O'Shannacery Awards



Jason, Staff Award recipient

Richard, Leadership Award recipient

Each year, the Karen O'Shannacery Awards celebrate the people at the heart of services provided by Lookout Housing and Health Society. The awards recognize staff who go above and beyond in their commitment to care, leadership and community, reflecting the values that have guided Lookout for more than five decades. Two Karen O Awards are presented annually. One recognizes excellence in leadership, and the other honours excellence in direct service. Together, they highlight the diverse ways staff contribute to strengthening housing and health supports for the people Lookout serves. The award was named after Lookout's first Executive Director, Karen O' Shannacery, and honors her legacy of excellent service provision to the vulnerable.

The 2025 Karen O Award for Leadership was presented to Richard Turton in recognition of his 35-plus years of service and his ability to support both staff, guests and residents. He consistently empowers teams to build strong programs, open new sites and access resources to better support communities. His leadership models trauma-informed practice and places dignity and stability at the centre of every interaction.

The 2025 Karen O Award for Direct Service was presented to Jason Keogh for his commitment to tenant-guest driven services and individualized care. His work strengthens daily programming and fosters belonging and community pride. Through strong collaboration with health and community partners, he helps ensure coordinated, wraparound care.

Lookout Foundation was established in January 2011, to support and assist housing, healthcare and community programs for the Lower Mainland's most vulnerable populations.

For more information visit: https://lookoutsociety.ca/about-us/lookout-foundation.

Board of Directors



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Lookout Foundation: Putting People First

During the 2025–2026 fiscal year, Lookout Foundation remained focused on a single guiding principle: ensuring that people accessing services receive care that is responsive, dignified and rooted in compassion. Lookout Foundation's funding this year supported programs that strengthened supportive housing, enhanced health and wellness services and created meaningful opportunities for connection and healing.

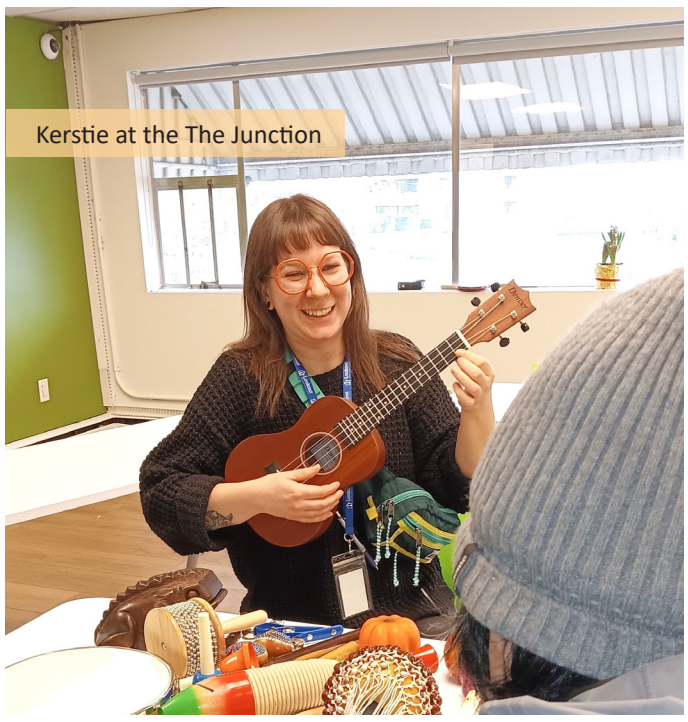
Investments in supportive housing reflected the Foundation's commitment to environments where people feel safe, respected and supported. Funding for initiatives at Keefer Lodge helped reinforce a housing model that prioritizes stability and resident wellbeing. At Candice Lodge, Foundation support for the Acquired Brain Injury program ensured that individuals living with complex neurological conditions continued to receive specialized, person centered care that acknowledges both their challenges and their strengths.

Recognizing that wellbeing extends far beyond housing alone, the Foundation also supported services that address emotional, mental and social health. Mobile Music Therapy in the North Vancouver and Vancouver regions brought and an expansion to therapeutic support directly to people who may face barriers accessing traditional services, a program initially piloted at just one site through a grant from the Susan Croll Education Fund. These additional sessions offered moments of connection, expression and calm, helping participants manage stress, reduce isolation and strengthen emotional resilience.

Over the course of the year, several proposed initiatives secured alternate funding, enabling Foundation resources to be focused on areas of greatest need. This adaptive approach reflects the Foundation's commitment to stewarding resources responsibly while remaining responsive to changing needs across Lookout programs.

At every level, the impact of the Lookout Foundation's work is measured by the experiences of the people served. By investing in programs that promote stability, healing and belonging, the Foundation continues to strengthen Lookout's ability to meet people where they are and support healthier, more hopeful futures.

Turning Melodies into Meaningful Care: Music Therapy


Kerstie at the The Junction

Lookout supports mental health in caring and creative ways. Music therapy is one such way that a person's life changes through shared sound and connection. Music therapy uses rhythm, melody and listening to support overall well-being through seven areas: physical, emotional, cognitive, communicative, social, spiritual and musical wellbeing.

Interest in music programming at Lookout began at our North Shore Housing Centre in November 2024, when funding from the Susan Croll Education Fund made guitar lessons available for guests. The response was strong. As interest grew, the music therapy program launched in 2025 and continued through the spring of 2026. With support from the Lookout Foundation and donors, the program included six Lookout sites through both group and one-to-one sessions led by Kerstie Dittmann, a music therapy intern from Capilano University, and an employee at The Junction in North Vancouver.

Sessions were tailored to comfort levels. One-to-one sessions included music-based conversations, listening to meaningful songs, learning music theory, songwriting and using tools and apps to support recording and creative learning. Group sessions brought together roughly ten participants to make music together rather than perform. Activities included casual jam sessions, songwriting classes and Instrumental Exploration, often held at the North Shore Junction because of the wide range of instruments available there. Participants played guitars, ukuleles, hand drums, shakers and Boomwackers®. One popular session included Pass the Aux, where guests and residents shared songs that were meaningful to them.

Through each unique session, music became a way to reflect on memories and share personal stories. "There were some really beautiful moments of guests and residents connected and supported each other in groups," Kerstie explained. "Sometimes it was over liking the same music or having been to the same concert, and other times it was thanking each other for sharing their personal stories."

The program revealed hidden interests within the community. In one instance, staff learned a guest could play many instruments. With encouragement, he played accordion during sessions with the group, adding new energy. Another guest was inspired to save to buy a harmonica so they could participate more fully.

With continued support, Lookout aims to grow this program so more people have access. Thanks to your ongoing generosity, music therapy can continue turning sound into meaningful care.

Donor Honour Roll*

Thank you for choosing to support Lookout in 2025-2026!

Lookout expresses special appreciation to the following businesses, individuals and organizations who have contributed over $500 cash or in-kind donations:

A Better Life Foundation
Alan Albert and Carolyn B Heller
Apple Canada
B Fit Personal Training
Blanket BC Society
Cathleen Boyle
Catherine Branch
Brentwood College School
Bright Funds Foundation
Eric Brown
Buy-Low / ReFoods
Charities Aid Foundation Canada
Campbell River Daybreak Rotary Club
Cavanaugh Family Fund, held at Vancouver Foundation
CertaPro Painters
Glenda Chapman
Kelly Cheung
Christian Stewardship Services
Hui Kyong Wendy Chun
COB Charitable Foundation
COBS Bread, multiple locations
Columbia Business Systems
Anne Condon
William Connors
Lynn Coughlan
Mari Csemi
Morgan Davidson
North Vancouver Deep Cove Lions Club
Domino's, Powell Street location
Dr. A. Avanessian Inc.
Dr. Patrick Cunniffe Inc.
Dundarave Festival
Anna Dutta
Christopher Ens
Susan Entwistle
Export Development Canada
Adele Finney
Fraternal Order Of Eagles North-West
G3 Terminal Vancouver Limited Partnership
Leslie Gaudette
Ryan Golbeck
Gowling WLG
Greens & Beans Deli
John Gunn
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HAVE Culinary Training Society
George Heyman
Kiwanis North Shore Foundation
Jennie Lam
Lynn Lane
Donna Lawrence
Graham Lawrey
Liam Litchfield
Joint Connections
Christopher and Catherine Locher
Love-A-Bull Rescue Society
Kelsey Martens
Bill McGreer
Tina Meadows
Wendi Nicol
North Shore Community Foundation
North Shore Unitarian Church
North Vancouver Fire Department
NVIDIA Canada
Ono Vancouver / T J Conwi
Our Lady of Perpetual Help Parish
Julia Paranhos
Parish of St. Mary's Kerrisdale
Kirsten Pejman
Jennifer Philip
Lori Pinkowski
Provincial Employees Community Services Fund
Sharon Provost
Gregor Reid
Renew Crew Foundation
Mary Richardson
John Richmond
Harley and Eleanor Rothstein
Salvation Army, New Westminster
Joseph and Jannette Schaafsma
Lisa Schmidt
School District No.44 (North Vancouver)
Mark Schwab
Shaughn & Sharon Clements Homeless Fund, held at Vancouver Foundation
Shopper's Drug Mart, multiple locations
Silverorange
Jim Sinclair
Society of St. Vincent de Paul
Jenny Sojat
Starbucks, multiple locations
St. John's Anglican Church
Sunrise Community Association
Superflux Beer Company
Sutherland Foundation Inc.
Judy Taylor
Teamsters Local Union No. 464
TD Bank Group
The Church of Jesus Christ and the Latter-Day Saints
The Euan Ramsay and Helen Tremlett Legacy Fund
The Inn for Women, Chic Boutique
The Langara Foundation
Thrift Town Community Company Ltd.
David Underwood
Urban Fair, multiple locations
Urban Impact Recycling Ltd.
Vancouver Rock Choir
Aurelie Viotto
Maria Wasylyshyn
Dennis Weston
M. White
SK & MG Williams
Laura Wilson
Ieva Wool
Working Gear
James Wyatt
William Zander and Frances Bickerstaff
ZOGO Hospitality Consulting Inc.

Together, we have raised millions of dollars that have been used to enhance the well-being of Lookout guests.

Abbotsford Food Bank
BC Community Gaming Grants
BC Housing
BC Partners For Mental Health
Bowen Island Municipality
Brains on Wheels Rehab Society
Canada Mortgage & Housing Corporation
Canada Summer Jobs
Capital Regional District, Salt Spring Island
City of Abbotsford
City of Campbell River
City of Chilliwack
City of Courtenay
City of Duncan
City of Hope
City of Langley
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Cowichan Nation
Cowichan Regional District
District of Mission
District of North Vancouver
District of West Vancouver
Employment and Social Development Canada
First Nations Health Authority
Tegan Hubick
Fraser Health Authority
Greater Vancouver Food Bank
Health Canada
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Island Health Authority
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Ministry of Health
Ministry of Housing
Ministry of Social Development and Poverty Reduction
Municipality of North Cowichan
New Westminster Homelessness Coalition Society
North Fraser Pre-Trial Centre
Providence Health Care
Providence Living
Reaching Home: Canada's Homelessness Strategy
Service Canada
Social Research and Demonstration Corporation
Society to End Homelessness in Burnaby
SPARC BC
Squamish Nation
Surrey Homelessness & Housing Society
Township of Langley
United Way British Columbia
Vancouver Coastal Health Authority
Vancouver Foundation

Special thanks to the hundreds of other individuals who made gifts of cash, food, blankets, clothing and household items.

**We sincerely apologize to anyone who may have been inadvertently missed from this list.*