

NOTICE:

POSITION: Shelter Resource Worker
Temporary until the incumbent returns

SALARY: \$20.26 - \$22.16 depending upon applicants' length of seniority (as per the Collective Agreement)

HOURS AND DAYS OF WORK:

- **Friday through Monday**
- Shift times are **08:00 to 16:00 hrs**
- Shifts are 8 hours in length
- Days of rest shall be consecutive. Schedule may change with two weeks' notice
- Probationary/qualifying period will be 488 hours with mid and end point reviews

JOB SUMMARY:

The Shelter Resource Worker (SRW) reports to the Site Manager and works in accordance with the mission and philosophy of Lookout Housing and Health Society including following Lookout's Code of Ethics. SRWs are front-line staff working within a 24hr, 7 day a week emergency shelter for homeless adults who struggle with a variety of issues such as homelessness, addictions and mental health. The SRW provides intake, orientation and support for guests entering the shelter. The SRW will connect with public service agencies relevant to the needs of the shelter guest.

JOB DUTIES: (in brief)

- Provide support, supervision and assistance to homeless adults who may be facing multiple barriers
- Accept referrals and identify and share information on a variety of Lookout or external resources.
- Refer guests to a variety of community services
- Interview and provide basic necessities ensuring a safe and supportive environment for all;
- Complete required records and maintain statistical data
- Support others in the shelter who need assistance
- Provide assistance for new staff
- Job duties are complex and may have a few disagreeable factors

QUALIFICATIONS & COMPETENCE:

- Related Diploma or Certificate or minimum Grade 12 education, plus two (2) years of recent related experience or equivalent combination of education, training and experience
- Familiarity with community resources, particularly addiction, mental health, welfare and harm reduction.
- **Must have current OFA 1 First Aid Certificate**
- Crisis Intervention Skills Training an asset
- Ability to work independently or in a team setting
- Strong ability to manage stress and organize workload
- Excellent communication, writing and documentation and organizational skills.
- Understands and maintain clientele/worker boundaries
- Ability to work with disadvantaged and challenging adults in a diverse environment
- Strong physical and mental ability to perform work tasks and operate job related equipment.
- A minimum of two (2) years sobriety if you have had concerns related to alcohol and/or drug use.
- Criminal Record Clearance – vulnerable sector

CLOSING DATE: Applications will be accepted until **17:00 hours, March 15, 2018**

TO APPLY: Submit cover letter and resume with the Job Posting # in the subject line to: info@lookoutsociety.ca

NO PHONE CALLS PLEASE

"All employees, including laid off and displaced employees, are entitled to apply on the vacancy and be considered pursuant to the provisions of Article 12.9 (Selection Criteria)." **Internal applicants must notify manager of intent to apply.** External applicants will be reviewed after Internal.

ALL QUALIFIED APPLICANTS WELCOME TO APPLY. THOSE SHORT-LISTED WILL BE CONTACTED