



**POSITION:** Clinical Resource Worker – Casual On Call

**MALE ONLY - Surrey**

**SALARY:** \$ 20.46 per hour to start (as per the Collective Agreement)

**SHIFTS:** 7 days a week, between 07:00 – 15:00; 15:00 – 23:00 and 2300-0700 hrs.

Shifts are 7.5 hours in length.

**JOB SUMMARY:**

The Clinical Resource Worker (CRW) reports to the Site Manager and works in accordance with the mission and philosophy of Lookout Housing and Health Society including following Lookout's Code of Ethics. CRWs are front-line staff working within a 24hr, 7 day a week licensed residential home for male youth aged 19 to 24 who struggle with a variety of issues including addictions. The CRW provides intake, orientation and support for residents. The CRW will be required to connect with other key partner agencies relevant to the needs of the residents.

**JOB DUTIES:** (in brief)

- Provide support, supervision and assistance to homeless adults who may be facing multiple barriers
- Accept referrals and identify and share information on a variety of Lookout or external resources.
- Refer guests to a variety of community services
- Interview and provide basic necessities ensuring a safe and supportive environment for all
- Complete required records and maintain statistical data
- Support others in the residents who need assistance
- Provide assistance for new staff
- Job duties are complex and may have a few disagreeable factors

**QUALIFICATIONS & COMPETENCE:**

- Related Diploma or Certificate or minimum Grade 12 education, plus two (2) years of recent related experience or equivalent combination of education, training and experience
- Familiarity with community resources, particularly addiction, mental health, welfare and harm reduction.
- **Must have current OFA 1 First Aid Certificate**
- Crisis Intervention Skills Training an asset
- Ability to work independently or in a team setting
- Strong ability to manage stress and organize workload
- Excellent communication, writing and documentation and organizational skills.
- Understands and maintain clientele/worker boundaries
- Ability to work with disadvantaged and challenging adults in a diverse environment
- Strong physical and mental ability to perform work tasks and operate job related equipment.
- A minimum of two (2) years sobriety if you have had concerns related to alcohol and/or drug use.
- Criminal Record Clearance – vulnerable sector

**TO APPLY:** Submit cover letter and resume to: [work@lookoutsociety.ca](mailto:work@lookoutsociety.ca)

**ALL QUALIFIED APPLICANTS WELCOME TO APPLY. ONLY THOSE SHORT-LISTED WILL BE CONTACTED.**