

Job Posting #E011-20

Full-Time Program Coordinator – Surrey

Lookout Housing and Health Society is a charitable organization and social safety net that provides housing and a range of support services to adults with low or no income, who have few, if any, housing or support options. As the people we serve have challenges meeting basic needs and goals, we place minimal barriers between them and our services. We believe that helping people help themselves is essential in addressing homelessness and all the issues that surround it. Securing appropriate housing is the first and most essential step in achieving responsible and independent individuals. For more information about Lookout, please visit www.lookoutsociety.ca.

Position Summary

The Coordinator directs and provides oversight of the programs, ensuring all clientele receive the pertinent service. The Coordinator also ensures that the goals and philosophy of the Society are met, while maintaining a minimal barrier, open-door service to adults who are disenfranchised from other housing. With supervision and support from the Manager, this position is responsible for personnel management including hiring, training and providing support for discipline issues and appraisals. Other responsibilities include; payroll, callouts & scheduling administration and support of personnel in their work performance. Assists in ensuring program budget is maintained, forwards purchase orders to manager for approval, and provides required financial documentation. The Coordinator will liaise with the neighbourhood and service community and deal with the public, other service agencies and professionals.

Qualifications:

- Post-secondary education, preferably in the Social Services or Health fields, or comparable experience
- Two (2) years of experience working in the community social services sector and in a unionized environment
- Experience with scheduling, payroll, budgeting, and human resources is an asset
- Demonstrated knowledge of income assistance, affordable housing, and health resources
- An Occupational First Aid Level 1 Certificate is required along with a Criminal Record Clearance for the Vulnerable Sector

Skills and Abilities:

- Strong collaborative approach to delivering and developing programs and services
- Proven ability to lead and work with a staff team in a unionized environment
- Demonstrated experience collecting program statistics and delivering reports
- Strong time management skills with the ability to manage a workload with multiple priorities
- Proven communication and conflict resolution skills

TO APPLY: Submit cover letter and resume, and quote **Job Posting #** in subject line to:

terri.mackay@lookoutsociety.ca

CLOSING DATE: Applications will be accepted until **March 26, 2020 at 5:00pm**

***Only those short-listed will be contacted. No phone calls please.**