

**NOTICE****JOB POSTING #0576****POSITION:** Supervisor (Grid 35)**1 Full-Time – Dovercourt, North Vancouver****SALARY:** \$27.24 - \$29.42 depending upon applicants' length of seniority (as per the Collective Agreement)**HOURS AND DAYS OF WORK:**

- Monday through Friday
- Shift times will be **09:00 to 17:00 Hours**
- Shifts are **7.5** hours in length
- Days of rest shall be consecutive. Schedule may change with two weeks' notice
- Probationary/ qualifying period will be 488 hours with mid and end point reviews.

**JOB SUMMARY:**

The Supervisor reports to the Site Manager or designate of the Dovercourt House, and works in accordance with the mission and philosophy of Lookout Emergency Aid Society including following Lookout's Code of Ethics. The Supervisor carries out a variety of duties related to supporting clients while in supportive housing including assessments of needs, providing support that meets the crisis needs of clients entering the shelter including, but not limited to developing a plan of action, being an advocate for the client, arranging for the provision of housing, food, clothing, services and support toward solutions of issues that support them in staying sober. The Supervisor deals with the public, other service agencies and professionals involved in the support of the clients.

**JOB DUTIES:** (in brief)

- Supervise daily operations and adheres to society policies and procedures
- Ensure service engagement, case planning, management & discharge planning are consistent with mandate
- Perform tasks associated with engagement of tenants and service delivery
- Complete required records and maintain statistical data
- Participates in tenant intake, service support, assessment, service plans, crisis intervention and administers meds and finances
- Limited external work. Use of a vehicle may be useful at times
- Job duties are complex and may have a few disagreeable factors

**QUALIFICATIONS & COMPETENCE:**

- Post-secondary education equivalent to two (2) years study plus two (2) years of recent related experience or equivalent combination of education, training and experience, including one (1) year supervisory experience
- Familiarity with community resources, particularly addiction, mental health, welfare and harm reduction.
- **Must have current OFA 1 First Aid Certificate**
- **Must have two doses of COVID 19 Vaccine**
- Crisis Intervention Skills Training an asset
- Ability to work independently and in a supervisory role; good judgement skills, tact and discretion
- Strong ability to manage stress and organize high workload demands
- Excellent communication, writing and documentation and organizational skills.
- Understands and maintain clientele/worker boundaries
- Ability to work with disadvantaged and challenging adults in a diverse environment
- Strong physical and mental ability to perform work tasks and operate job related equipment.
- A minimum of two (2) years sobriety if you have had concerns related to alcohol and/or drug use.
- Criminal Record Clearance – vulnerable sector

**TO APPLY:** Submit cover letter and resume, and quote Job Posting # in subject line to: [work@lookoutsociety.ca](mailto:work@lookoutsociety.ca)**CLOSING DATE:** Applications will be accepted until **December 2, 2021 at 5:00pm**

*"All employees, including laid off and displaced employees, are entitled to apply on the vacancy and be considered pursuant to the provisions of Article 12.9."* **Internal applicants must notify manager of intent to apply.** External applicants will be reviewed after Internal.

**ALL QUALIFIED APPLICANTS WELCOME TO APPLY. THOSE SHORT-LISTED WILL BE CONTACTED.**