

**NOTICE:**

**JOB POSTING #0399**

**POSITION: Outreach (Intensive Case Management)(Grid 34)**  
**(Position is temporary)**

**1 Part Time Temporary – Surrey ICM**

**SALARY:** \$26.42 - \$28.63 depending upon applicants' length of seniority (as per the Collective Agreement)

**HOURS AND DAYS OF WORK:**

- **Tuesday through Friday**
- Shift times will be **08:00 to 16:00 hours**
- Shifts are **7.5 hours** in length
- Days of rest shall be consecutive. Schedule may change with two weeks' notice
- Probationary/ qualifying period will be 488 hours with mid and end point reviews

**JOB SUMMARY:**

The Intensive Case Management Team is a multi-disciplinary team combining clinical and housing supports in partnership with Lookout, BC Housing, and the Fraser Health Authority. The Outreach Housing Worker will assist the absolute homeless or prevent people from becoming absolutely homeless by finding and accessing housing and appropriate services, assisting in both the establishment of a stable living environment and the development of supportive relationships in the community, including with service providers/business. These individuals may have a variety of challenging and often overlapping problems including serious mental illness, substance abuse (including IV drug use), hygiene issues, treatment (medical, psychiatric and rehab), and increasingly HIV+/Aids.

Outreach Workers provide the necessary support and resources to address each individual's needs and to reduce the risks of both future homelessness and their lifestyle choices. The worker will foster healthy attitudes and practices in such areas as housing, nutrition, treatment (including psychiatric, medical and/or rehab) and will, where no other services exists, assist the person in building social and life skills that will enhance their quality of life.

**JOB DUTIES (In Brief):**

- To provide assistance, support and skills training to adult men and women in order to establish and maintain stable living situations as independently as possible
- Will discuss, isolate and access problems, and develop a flexible plan of action
- Will ensure basic needs are met by networking clientele with needed services, providing crisis intervention as necessary, and administering finances and medications or arranging coverage
- Will provide crisis intervention as necessary, administer finances and medication or arrange coverage
- Complete required paperwork and maintain statistical data
- Aid in the training and upgrading of placement programs for staff, volunteers, and students

**QUALIFICATIONS & COMPETENCE:**

- Related Diploma or Certificate; or minimum Grade 12 education plus two (2) years of recent related experience; or equivalent combination of education, training, and experience and preferably a minimum of one (1) year case management experience
- Familiarity with community resources; particularly addiction, mental health, welfare, and harm reduction
- **Must have current Occupational First Aid Level 1 Certificate and a Class 4 Driver's License and Driver's Abstract**
- **Must have two doses of COVID 19 Vaccine**
- Crisis Intervention Skills Training is an asset
- Ability to work independently or in a team setting
- Strong ability to manage stress and organize workload
- Excellent communication, writing, documentation, and organizational skills
- Ability to understand and maintain clientele/worker boundaries
- Ability to work with disadvantaged and challenging adults in a diverse environment
- Strong physical and mental ability to perform work tasks and operate job related equipment
- A minimum of two (2) years of sobriety if you have had concerns related to alcohol and/or drug use
- Criminal Record Clearance – Vulnerable Sector

Lookout Housing and Health Society is committed to empowering people from different races, gender, age, religion, identities and unique experiences. We welcome everyone from diverse backgrounds and encourage them to apply in order to foster an inclusive environment



**TO APPLY:** Submit cover letter and resume, and quote **Job Posting #** in the subject line to: [work@lookoutsociety.ca](mailto:work@lookoutsociety.ca)

**CLOSING DATE:** Applications will be accepted until **June 23, 2022 at 5:00pm**

*"All employees, including laid off and displaced employees, are entitled to apply on the vacancy and be considered pursuant to the provisions of Article 12.9 (Selection Criteria)." **Internal applicants must notify manager of intent to apply.***  
External applicants will be reviewed after Internal.

**ALL QUALIFIED APPLICANTS WELCOME TO APPLY. THOSE SHORT-LISTED WILL BE CONTACTED.**  
c. BCGEU, Shop Steward