



NOTICE:

POSITION: Casual Shelter Resource Worker

SALARY: \$23.27 Per Hour (as per the Collective Agreement)

HOURS AND DAYS OF WORK:

- 7 days a week, day, afternoon/evening and overnight shifts, weekdays, weekends and holidays
- Shifts are 8 hours in length

JOB SUMMARY:

The Shelter Resource Worker provides intake, orientation and support for guests entering the shelter. The SRW will connect with public service agencies relevant to the needs of the shelter guest. Most of our employees start on a casual basis, gaining skills and experience while working towards regular full-time and part-time positions. Starting wage is \$23.27 with a \$2.00 overnight shift premium per hour, as per BCGEU Collective Agreement, plus 9.6% in lieu of vacation and statutory holidays for casuals. This position works within a 24hr, 7 day a week emergency shelter for homeless adults who struggle with a variety of issues such as homelessness, additions and mental health.

JOB DUTIES (In Brief):

- Client-centered and non-judgemental
- Respectful
- Have strong communication and teamwork skills
- Demonstrate flexibility and ability to problem solve
- Lookout serves a diverse community so we encourage people of diverse backgrounds and cultures to apply. Successful applicants will be required to complete a vulnerable sector Criminal Record Check prior to commencement of employment

QUALIFICATIONS & COMPETENCE:

- Related Community Certificate/Diploma preferred plus one (1) year recent related experience
- OFA 1 First Aid Certificate required
- Non-Violent Crisis Intervention Training an asset
- Harm Reduction/ Naloxone Training an asset
- A minimum of two (2) years sobriety, if drug and alcohol an issue
- **Must have current Occupational First Aid Level 1 Certificate and negative TB Test**
- **Must have two doses of COVID 19 Vaccine**
- Naloxone Training is an asset
- Crisis Intervention Skills Training is an asset
- Ability to work independently or in a team setting
- Strong ability to manage stress and organize workload
- Excellent communication, writing, documentation, and organizational skills
- Ability to understand and maintain clientele/worker boundaries
- Ability to work with disadvantaged and challenging adults in a diverse environment
- Strong physical and mental ability to perform work tasks and operate job related equipment
- A minimum of two (2) years of sobriety if you have had concerns related to alcohol and/or drug use
- Criminal Record Clearance – Vulnerable Sector

Lookout Housing and Health Society is committed to empowering people from different races, gender, age, religion, identities and unique experiences. We welcome everyone from diverse backgrounds and encourage them to apply in order to foster an inclusive environment

TO APPLY: Submit cover letter and resume, and quote **CASUAL SRW – The Village 2023** in the subject line to: work@lookoutsociety.ca

*“All employees, including laid off and displaced employees, are entitled to apply on the vacancy and be considered pursuant to the provisions of Article 12.9.” **Internal applicants must notify manager of intent to apply.** External applicants will be reviewed after Internal*

ALL QUALIFIED APPLICANTS WELCOME TO APPLY. THOSE SHORT-LISTED WILL BE CONTACTED.

c. BCGEU, Shop Steward